



England

Destination Guide

ARRIVING IN ENGLAND

- 1) After deplaning, you will enter the Immigration line. Present your passport and answer any questions from the officer.
- 2) Claim all your checked bags and proceed through customs.
- 3) Check your travel documents for instructions for transportation to your hotel.

DURING YOUR STAY

TIPPING

It is customary to leave a 10-15% tip at restaurants. Some restaurants will include a service charge which is an included tip. It is also normal to tip your bellman. For taxis, many simply round up to the nearest pound for the tip. If you are riding in a black cab then 10-15% is a normal tip. If your taxi helps with luggage, then a tip up to £5 is normal. People generally don't tip at bars, pubs, or fast-food.

CURRENCY

England's currency is the pound sterling. (£/GBP). There are 100 pennies, or pence, to the pound. You will usually hear British people say "pee" rather than pence, as in 50p (50 pee). Also, £1 is known as a "quid", a £5 note is a "fiver" and a £10 note a "tenner".

ELECTRICITY

England uses 230V supply voltage and 50Hz. Many US appliances will need a power converter to prevent it from overheating. If the device is a dual voltage device then you can simply use a Type C plug adapter. Look for the 110-240v notation which indicates it is dual voltage. Outlets in the UK also have a switch on them to function. Make sure the switch is on when you plug-in your device. Light switches for bathrooms are often outside of the bathroom.

EMERGENCY NUMBERS

999 is the emergency number in England and the rest of the U.K. Additionally, the European equivalent: 112 can also be used.

RESTROOMS

Toilets, Water Closets (W.C.), and the loo are all British terms for the restroom/bathroom. Most public toilets have a fee so carrying some change is important. Restaurants will usually have toilets available for customers as well.

TRANSPORTATION

Public transportation is commonly used in England. You can purchase an oyster card or may tap your credit card to enter the turnstiles.

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CRIME

Pickpocketing is relatively common throughout Europe. Wallets in pockets, backpacks, and purses are targeted especially in tourist areas. Consider a lock on your bag or a money belt. Be mindful when someone randomly talks to you. They may be distracting you so their accomplice can empty your pockets. Keep shoulder purses on the shoulder away from the road as someone on a scooter may grab it off of you if within reach.

COMMUNICATION

English is obviously widely spoken in England, but there are some cultural differences in words between England and the United States. Here are some that you may encounter:

United States	England
Fries	Chips
Chips	Crisps
Lemonade	Sprite
Dessert	Pudding
Pants	Underwear
Hoodie	Jumper
Garbage Can	Bin
Elevator	Lift
Gasoline	Petrol

RETURNING TO THE US

1) You may be given immigration forms to fill out during your flight. Keep a pen, your passports, travel documents, and receipts from anything you purchased during your trip easily accessible from your seat.

2) After deplaning, you will enter the Immigration Line. Have your passport and completed forms in hand, answer any questions from the officer. NOTE: Some airports no longer collect paper forms. They offer automated kiosks to collect immigration and customs information.

3) Go to the luggage carousel and claim all your checked bags.

4) Take all your belongings to the Customs line. You may be asked questions about what you are bringing back into the country, and your belongings may be subject to search.

5) For connecting flights or to reach the final airport exit, you may need to pass your checked luggage back to the airline. This is usually done at a counter outside of the Customs area.

6) DUTY FREE REMINDER: If you have to pass another security checkpoint before proceeding to the next gate or to the airport exit, you will not be able to carry your liquid duty-free purchases with you. These need to be placed in your checked bags before handing them over to the airline.