



Portugal

Destination Guide

ARRIVING IN PORTUGAL

- 1) After deplaning, you will enter the Immigration line. Present your passport and answer any questions from the officer.
- 2) Claim all your checked bags and proceed through customs.
- 3) Check your travel documents for instructions for transportation to your hotel.

DURING YOUR STAY

TIPPING

A service fee is included at restaurants, though it is customary to leave an additional 5-10% tip. It is also normal to tip taxi drivers 5-10 % or rounding up the amount paid to the nearest euro.

CURRENCY

Portugal uses the Euro. We recommend obtaining euros from your local bank before your trip. You can also exchange dollars for euros at the airport, large train stations, and banks. In most cases, you can use your debit card at an ATM machine as well.

EMERGENCY NUMBERS

If you find yourself in serious difficulty and need help, the number to call for emergencies in Portugal is 112.

ELECTRICITY

The electric current in Portugal is 230/400 volts at a frequency of 50 hertz and sockets comply with European standards. You will need a 230 volt transformer and an adaptor to use American-style flat-prong plugs.

TIME ZONE

During winter time, i.e. from 1 a.m. on the last Sunday in October to 1 a.m. on the last Sunday in March, the official time in mainland Portugal and Madeira is the Universal Time Coordinated (UTC).

The rest of the year (between 1 a.m. on the last Sunday in March and 1 a.m. on the last Sunday in October), summer time is in effect and the official time in mainland Portugal and Madeira is Universal Time Coordinated plus one hour.

In the Azores, the time is one hour earlier than in the rest of Portugal and one hour earlier than the Universal Time Coordinated during winter time and two hours earlier during summer time.

LANGUAGE

Portuguese

USEFUL PORTUGUESE WORDS & PHRASES

- Olá = Hello
- Por favor = Please
- Obrigad(a/o) = Thank you
- De nada = You're welcome
- Desculpa/Desculpe = I'm sorry
- Sim = Yes
- Não - No
- Bom dia = Good morning
- Boa tarde = Good afternoon
- Boa noite - Good night
- Adeus = Goodbye
- Com licença = Excuse me
- Como está? = How are you?
- Fala inglês? = Do you speak English?
- Como chego ao (à)... ? = How do I get to...?
- Onde fica a casa de banho? = Where is the bathroom?
- Onde está... ? = Where is... ?
- O hotel = The hotel
- O museu = The museum
- O parque = The park
- Esquerda = Left
- Direita = Right
- Reto = Straight ahead
- Quanto custa? = How much does it cost?
- Água = Water

RETURNING TO THE US

1) You may be given immigration forms to fill out during your flight. Keep a pen, your passports, travel documents, and receipts from anything you purchased during your trip easily accessible from your seat.

2) After deplaning, you will enter the Immigration Line. Have your passport and completed forms in hand, answer any questions from the officer. NOTE: Some airports no longer collect paper forms. They offer automated kiosks to collect immigration and customs information.

3) Go to the luggage carousel and claim all your checked bags.

4) Take all your belongings to the Customs line. You may be asked questions about what you are bringing back into the country, and your belongings may be subject to search.

5) For connecting flights or to reach the final airport exit, you may need to pass your checked luggage back to the airline. This is usually done at a counter outside of the Customs area.

6) DUTY FREE REMINDER: If you have to pass another security checkpoint before proceeding to the next gate or to the airport exit, you will not be able to carry your liquid duty-free purchases with you. These need to be placed in your checked bags before handing them over to the airline.